

Angela Devlen ~ Managing Partner

Biography

Angela is an accomplished management consultant and social entrepreneur known as a passionate advocate for humanitarian, healthcare and women's issues. She is a recognized thought-leader and is regularly sought out by private and public organizations for her ability to deliver solutions in complex environments. Currently she is the Managing Partner of Wakefield Brunswick, Inc. a healthcare management consulting firm and President of Mahila Partnership, a non-profit organization she co-founded in 2007.

Currently, she is working with several healthcare clients on educational, strategic and programmatic needs related to organizational strategy, disaster management and business continuity. She is also working with the Center for Rebuilding Sustainable Communities after Disasters at UMASS Boston, Cambridge College, the Disaster Recovery Institute International (DRII) and the Human Resiliency Training Institute (HRTI) supporting curriculum development, research and instruction in emergency management and business continuity. Previously she worked with Boston University on their Emergency Management and Organizational Continuity and Managing Disasters and Complex Humanitarian Emergencies programs. She has served as an advisor to several organizations including Ascension Health, US Department of Health and Human Services (DHHS), US Department of State, Fidelity Investments and USAID. In 2000 she was a co-recipient of an award from the Federal Emergency Management Agency (FEMA) for a program developed to increase community resiliency. She was selected as an international healthcare disaster preparedness expert reviewer for a ProVention Consortium in 2006, for a grant funded initiative on hospital preparedness in Kyrgyzstan and has participated in the development of an indicator matrix for the Hyogo Framework for Action (HFA) led by the Global Network of Civil Society Organisations for Disaster Reduction.

Angela's expert technical knowledge and strong management skills are drawn from experience responding to various crisis including the 2005 Gulf Coast disaster following Hurricane's Katrina and Rita, several floods, rail accidents and weather emergencies. Additionally she has been an advisor to various organizations after the 1999 earthquake in Turkey, the 2001 floods in Mozambique and 2005 earthquake in Pakistan. Following the catastrophic earthquake in Haiti she has collaborated with international NGOs, United Nations agencies, and grassroots organizations on the establishment of projects designed to support partnerships and sustainable development addressing healthcare, gender issues, special needs populations, sheltering and post disaster reconstruction.

Angela's career began in EMS in Canada and in 1991 was awarded the James Watson Award for her contributions to emergency services. In 1996 she moved to New York City where she spent over 3 years in the private sector in operations management and business continuity managing national logistics across 14 cities at Gitter, Anapol and Glazer, Inc. During this time she was also a disaster volunteer with the Canadian and American Red Cross. In 2001 she joined Partners Healthcare in Boston to lead their Business Continuity Program and during her tenure was part of the executive emergency management taskforce awarded the Partners in Excellence Award for their efforts in Emergency Preparedness. From 2005-2008 she led the Emergency Management Program at Caritas Christi Healthcare where she developed several training programs, conducted exercises and authored emergency operations plans for several of their hospitals. During this time she also became a Certified Hospital Incident Command System (HICS) Instructor by Boston's Delvalle Institute.

Angela has held several leadership positions, previously serving on the board of directors of several organizations. She currently serves on the International Benchmarking Advisory Board for BC Management, the Board of Directors for EMPOWER, and she is one of the founding board members of the Business Continuity Planning Workgroup for Healthcare Organizations (BCPWHO). Angela is widely published, including "How to Build a Comprehensive Business Continuity Programme for a Healthcare Organisation" in the UK peer reviewed Journal of Business Continuity and Emergency Management and was a contributor to the book, "Organizational Crisis Management: The Human Factor" (Lewis, G. March 2006) and speaks regularly at venues in Canada and the US. In 2005 she was named on the list of the Top 300 Women Leaders in New England. In her spare time you'll often find her capturing the world around her with her camera, climbing mountains, practicing yoga and spending time with her family. Angela can be reached at adevlen@wakefieldbrunswick.com.

